# Abercrombie & Kent BOOKING CONFIRMATION FORM

Please complete and return to Abercrombie & Kent Australia
Fax 61 3 9536 1805 or email contact@abercrombiekent.com.au

Title Given names	Surname	Known as	Nationality	Date of birth	m/f	Passport No.	Date of expiry	Place and date of issue	Qantas Frequent Flyer
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ease provide A&K with a copy of the	photo page of your passport. This is req	uired to book your flights and vari	ous land services.				l e		l
CONTACT DETAILS (of person signing	form)	DIETARY, HEALTH	DIETARY, HEALTH AND SPECIAL REQUIREMENTS			A&K E-NE	WSLETTER SUBSCRIPT	ON	
Address		Do any travellers have any dietary requirements?  If yes, please specify dietary requirements for each traveller:					would like to receive A&K's	Enewsletter.	
						Yes I	Yes I would like to receive information about other A&K services & products.		
			SIGNED DECLARATION						
mail ————————————————————————————————————						My travel age	ant may authorise travel on	my behalf. I have read, unders	tand and agree to ARK's Terr
el (H)	(B)					and Conditio	ns. I am a member of the h	ousehold travelling above ar half of all other persons incli	nd confirm that I am authorise
1obile		Do any travellers has	ve medical condition that migh	nt reasonably be Yes		that this boo	king confirmation form co	ntains personal (and possible)	y sensitive) information abo
IN CASE OF EMERGENCY PLEASE O	CONTACT		e Travel Arrangements? If yes			Policy, which	details why A&K collect	s this personal information, consequences (if any) if A&H	who A&K may disclose it
ame								correction of, and complain	
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elationship						Name			

Abercrombie & Kent Australia Pty Ltd
Level 3, 290 Coventry Street South Melbourne Victoria 3205
Telephone 03 9536 1800 | Facsimile 03 9536 1805 | Toll Free 1300 851 800

Please note that Qantas frequent flyer members can earn 1 Qantas Point for every AU\$1 spent on Eligible Products.

Please refer to our website for full terms and conditions, www.abercrombiekent.com.au/qantas-frequent-flyer/abercrombie-kent-qantas-frequent-flyer-terms-and-conditions Please allow up to 60 days after you return from your output from your gligible journey for your Qantas Points to be credited to your Qantas Frequent Flyer account.

## A&K booking reference TRAVEL INSURANCE

Single

Triple

Double

Mobile

**HOLIDAY DETAILS** 

A&K land commencement date

Rooms required (enter numbers)

Departure date from home country (dd/mm/yy)

A&K strongly recommends that you arrange travel insurance to cover cancellation, medical emergencies and other unforeseen circumstances. This insurance should be taken at the time of paying your deposit and is an essential part of your travel arrangements.

Date

Nο

I would like to opt out of receiving information about Travel Insurance from Abercrombie and Kent's recommended Travel Insurance provider

## TERMS & CONDITIONS

These Terms and Conditions apply to group journeys including Luxury Small Group Journeys, Limited Editions Journeys, Marco Polo Journeys, Family Journeys, Connections European River Cruise Journeys, Immersive Journeys and Wings Over the World Journeys as well as Group Pre-and Post-Tour Extensions, departing between January 1, 2020 and December 31, 2020 and bookings for future years until updated. For all other terms and conditions, please refer to abercrombiekent.com.au

#### 1. Definitions

"A&K" means Abercrombie & Kent (Australia) Pty Ltd ACN 005 422 999.

"ACL" means the Australian Consumer Law Schedule to the Competition and Consumer Act.

"Conditions" means these Terms and Conditions.

"Contract" means any agreement for the provision of Travel Arrangements or Services by A&K to the Customer.

"Customer" means a person, jointly or severally if more than one, acquiring Travel Arrangements and Services from A&K.

"Departure Date" means the date scheduled for the Customer to depart at the start of the Travel Arrangements.

"GST" has the definition given in A New Tax System (Goods and Services Tax) Act 1999 ("Act") or any amending legislation, and includes any similar value-added or consumption tax.

"Material Alteration" means a material change to the Travel Arrangements as determined at A&K's sole discretion.

"Products" means individual components of Travel Arrangements, such as accommodation, meals, transport, cruises and tours.

"Services" means the booking and payment services provided by A&K in relation to Travel Arrangements.

"Suppliers" means the third parties that are responsible for providing the individual Products.

"Tax Invoice" means a tax invoice which complies with the definition contained in section 29 - 70 of the Act or any amending legislation.

"Travel Arrangements" means the travel arrangements made by A&K including all Products.

#### 2. Basis of Contract

- 2.1 The Conditions apply exclusively to every contract for Services by A&K to the Customer and cannot be varied or supplanted by any other condition unless expressly accepted in writing by A&K.
- $2.2\,\mbox{Acceptance}$  . Payment of a deposit indicates the Customer's acceptance of the Conditions.
- 2.3 Different Products may have specific terms and conditions, deposit requirements and cancellation charges applicable to the Product. These will be communicated during the quoting and booking process.

#### 3. Booking Your Holiday

- $3.1\,\mathrm{Quotes}$  will be provided in relation to a price for the Travel Arrangements. The quote is valid for a period of seven (7) days.
- 3.2 Deposit a deposit of \$2,000 per person is required to secure the booking. There may be an additional deposit depending on the policies of the Supplier of Products being booked. Any additional deposits will be advised at time of booking. A deposit of 25% per person is required for Wings Over the World Journeys.
- 3.3 Booking requests within 90 days of the Departure Date must be accompanied by full payment and may be subject to an urgent processing fee. Select Journeys indicated below must be paid in full 120 days before the departure date. Wings Over the World Journeys and Namibia Unearthed must be paid in full 180 days before the departure date.
- $3.4\,\mbox{Pre-}$  and Post-Tour Extensions are only available to customers booked on related group journeys.
- 3.5 Select Journeys: Brazil: the Amazon, Pantanal & Iguazuí Falls; Cruising the Mekong: Siam, Saigon & Angkor Wat; Easter Island & the Tapati Festival; Family Costa Rica; Family Galapagos, Waldilfe Adventure; India Wildlife Safari: Lions, Tigers & Leopards; Legends of the East by Rail: Bangkok to Singapore & Bali; Mongolia: Naadam Festival & the Khan Legacy; Myamara & the Irrawaddy; Palagonia: The Last Wildlerness; Peru: Machu Picchu & the Sacred Valley; Southern Africa Safari by River & Rail; Splendors of Morocco; Stately Homes of England; Taj Mahal & the Treasures of India; Wellness India: Ancient Traditions & Inspiring Icons; Wellness Kenya: Cultures & Wildlife; Wellness Peru: Spirit of the Incas; Wellness Southeast Asia: Timeless Rituals of Indochina; Wild Canada: Belugas & Bears; Wonders of the Galápagos & Machu Picchu, Cape to Cairo, Surprising Zimbabwe and all Connections European River Cruise Journeys.

#### 4. Price Policy

- 4.1 Prices are valid for travel arrangements made and travelling in the period until 31 December 2020. All prices are per person in Australian Dollars unless otherwise specified. Prices are subject to the quote provided.
- 4.2 Travel Arrangement prices are quoted for the entire package and itemised component costs cannot be given.

- $4.3\,Travel\,Arrangements-prices\,may\,be\,based\,on\,Products\,being\,booked\,in\,groups,\,and\,accordingly\,Customers\,must\,travel\,together\,throughout\,the\,Travel\,Arrangements.$
- $4.4 \, \text{Surcharges} \text{the price of the Travel Arrangements is subject to the} \\ \text{possibility of surcharges}. \, \text{Surcharges may be incurred (without limitation) in} \\ \text{connection with: currency exchange rates, increases in Product prices, fuel levies, scheduled airfares, hotel, cruise and ground transportation charges, game park entrance fees and any other increases in connection with the Travel Arrangement.} \\$
- 4.5 Where there is any change in the costs incurred by A&K in providing the Services, A&K may vary its price to account for such change by notifying the Customer, whether or not the Customer has made full payment.
- 4.6 Changes in the Australian Dollar the financial commitments A&K undertakes in order to offer the prices mean that prices cannot be reduced or refunded if the Australian dollar strengthens.
- $4.7\,Products not\,Utilised-no\,refunds are made in respect of\,Products not utilised, for example, flights, accommodation, meals and sightseeing excursions.$
- 4.8 A&K Price Assurance A&K will honour any lower advertised price on abercrombiekent.com au for the same programme, travel date and accommodation classification for all small group journeys available through A&K excluding Luxury Expedition Cruises, Private Jet, Inspiring Expeditions by Geoffrey Kent, international and internal air and extra services. The Travel professional or customer must contact A&K for a price adjustment prior to travel. A&K reserves the right to modify or cancel the A&K Price Assurance for future bookings without prior notice.
- 4.9 Luxury Small Group Journey, Marco Polo Journey, Connections, Connections European River Cruise, Immersive Journeys and Wings over the World Journey Inclusions - All accommodations, meals and fully guided sightseeing (including park and entrance fees) as noted in the itinerary; airport transfers to/from hotel/ship in the first/last published city regardless of day of arrival and departure (on Expedition Cruises, transfers may be included on start and end dates only); services of A&K Resident Tour Director o appropriate guide on Pre- and Post-Tour Extensions; coffee/tea/soft drinks/ water at included meals; local wine and beer at all designated welcome and farewell dinners and with all lunches and dinners on Connections European River Cruise Journeys; local bottled water during sightseeing; porterage of up to two (2) pieces of baggage (not for Immersive Journeys); complimentary Internet access (where available on cruises and at land accommodations: service levels are not guaranteed); hotel taxes; and gratuities throughout. except to the Resident Tour Director/Extension guide/East Africa safari driver-guides

Luxury Small Group Journey, Family Journeys, Marco Polo Journey and Wings over the World Journey Only - Additional Inclusions - A&K's Travelling Bell Boy Service is provided; however, because of security regulations, this service may be limited at airports, railway stations and points of embarkation for cruises. A&K's Traveller's Valet includes laundry service for eight (8) pieces (excludes Pre- and Post-Tour Extensions and Climb Killmanjaro). Dry cleaning is not included. A&K's Breakfast in Bed service is included on Luxury Small Group and Wings Over the World Journeys up to two times per journey (limitations may apply for safari journeys).

Limited Editions Journey Inclusions - All accommodation as detailed on a double! Twin share basis with private facilities; meals as specified; bottled water during transfers and touring; wine and beer with all designated dinners; airport welcome; assistance with luggage and group transportation by private air-conditioned vehicle; services of English speaking A&K Resident Tour Director; economy flights only if specified as included in itinerary, all entrance fees, planning, handling, operational and communication charges, all tipping (where a 'Guest Host' accompanies the journey, tipping of the Guest Host is not expected).

4.10 Luxury Small Group Journey, Family Journeys, Marco Polo Journey, Connections, Connections European River Cruise, Immersive Journeys and Wings over the World Journey Exclusions - International airfares, unless otherwise noted; costs associated with obtaining passports or entry visas; reciprocity and other border fees; airport departure taxes, unless otherwise noted; excess baggage charges; gratuities to the Resident Tour Director/ Extension guide/East Africa safari driver-guides; meals other than those specified in the itinerary; room service (except on board Luxury Expedition Cruises); beverages other than those noted in inclusions above; sightseeing not included in the published itinerary; and personal expenses such as laundry (except for A&K's Traveller's Valet as noted), communication charges, Internet access for all trains; and optional activities (which are subject to availability).

Limited Editions Journey Exclusions - International airfares, unless otherwise noted; costs associated with obtaining passports or entry visas; reciprocity and other border fees; insurance coverage of personal loss, injury, illness or damages incurred during your trip; items of a purely personal nature such as drinks, laundry, dry cleaning, internet, fax or phone charges; transfers, sightseeing or meals not specified in itinerary; excess baggage charges; airport departure taxes, unless otherwise noted.

4.11 Prices quoted include GST. Prices for the supply of the Travel Arrangements and the Services exclude any other taxes, duties or imposts imposed on or in relation to the Travel Arrangements and the Services in Australia or overseas. The Customer is liable to pay any amount of GST imposed on any Product.

4.12 Air Transportation - International airfare (to the journey starting point and from the ending point) is not included in programme pricing. A&K has special agreements with many air carriers and can offer quotations from most departure points. Some journeys include internal flights as specified in the titnerary. All internal air is based on economy class seating and is 100% non-refundable at time of final payment (some exceptions may apply). All international and internal air prices are subject to change until final payment has been received by A&K. Flight confirmation is based on availability. Air reservations cannot be confirmed until full passport details are received by A&K.

All air carriers are independent contractors and are not owned, managed, controlled or operated by A&K. Your airline ticket constitutes a contract between yourself and the airlines (and not A&K), even if purchased through A&K.

A&K is not liable for, and does not assume responsibility or accept claims with regard to, seat assignments, name changes, schedule changes, light changes and/ or cancellations. Should you change or cancel your air transportation arrangements before or after your travel begins, all airline change and cancellation fees will apply.

4.13 Baggage - A&K provides porterage of up to two (2) pieces of baggage per person. Please note should your journey include internal/domestic or charter flights, your luggage allowance may be less than two (2) pieces of baggage and weight/size restrictions and additional costs may apply.

Details will be provided in your Pre-Travel Documentation. Baggage and personal effects are at the owner's risk throughout the travel programme, and A&K assumes no liability for lost or damaged baggage. Please check with your international carrier for other baggage restrictions and fees applicable to your international flights.

 $4.14\,Child\,Policy$  - The minimum age is 10 years old unless noted on the itinerary and all children under age 18 must be accompanied by an adult.

#### 5. Payment

5.1 Final Payment - unless otherwise agreed in writing the final payment must be received by A&K 90 days prior to the Departure Date. Select Journeys (see Clause 3.5 above for the list) must be paid in full 120 days before the departure date. Wings Over the World Journeys must be paid in full 180 days before the departure date.

5.2 If you pay A&K by credit card a surcharge will be added to the total price. The current surcharge for all credit cards is 1.5% of the total price

#### 6. Amendments

- 6.1 A&K reserves the right to modify programme itineraries, including arranged sightseeing, and substitute accommodations, including vessels and trains, at any time due to a smaller group size, unforeseen circumstances or circumstances beyond A&K's control. Every effort will be made to operate itineraries as planned, but alterations may occur after the final itinerary has been issued.
- $6.2\,A\&K$  will endeavour to assist if the Customer requests an amendment to the Travel Arrangement booking up to  $90\,days$  prior to the Departure Date subject to the following;
- a) Amendment Charge fees apply to any Customer requesting a change to a confirmed booking.
- b) Additional Charges all other expenses incurred by A&K may also be payable by the Customer at A&K's discretion.
- c) Any charges arising from a request for an amendment are payable by the Customer whether or not A&K is successful in confirming the requested amendment.
- d) Late Amendments amendments made by the Customer within 90 days of the Departure Date (120 days for Select Journeys and 180 days for Wings Over the World Journeys) are treated as cancellations and re-bookings. Cancellation charges apply as detailed below.
- 6.3 Due to limited number of hotels available in Iran all hotels listed in the Iran: A Journey Through Persia itinerary are subject to change prior to travel. Your Abercrombie & Kent representative will keep you informed of any changes and can assist you with a complete and up to date hotel list at time of documentation.

#### $\underline{\text{7. Cancellations By The Customer}}$

 $7.1\,\mbox{The}$  Customer must give A&K notice if it intends to cancel any Travel Arrangements.

7.2 Charges – the following charges, excluding international airfares, are payable by the Customer in accordance with the number of days prior to the Departure Date following notice being received by A&K of cancellation:

Luxury Small Group Journeys by A&K, including Limited Edition Journeys, Marco Polo Journeys, Family Journeys, Connections Land Journeys, Immersive Journeys range:

Days prior to Departure Date	Amount or Percentage of Travel Arrangements Price Payable
91 days or more	\$2,000 per person
90 - 46 days prior	50% of Travel Arrangements price
45 - O days prior	100% of Travel Arrangements price

Select Journeys listed above:				
Days prior to Departure Date	Amount or Percentage of Travel Arrangements Price Payable			
121 days or more	\$1,500 per person			
120 - 61 days prior	50% of Travel Arrangements price			
60 - 0 days prior	100% of Travel Arrangements price			

Wings Over the World Journeys and Namibia Unearthed:					
Days prior to Departure Date	Percentage of Travel Arrangements Price Payable				
211 days prior to departure or more	10% of programme price				
210 - 181 days prior to departure	25% of programme price				
180-121 days prior to departure	50% of programme price				
120 days prior to departure or less	100% of programme price				

7.3 Additional Charges - the Customer may incur further cancellation charges from some Suppliers, including international flight providers and local agents.

#### $8.\,Cancellations\,and\,Material\,Alteration\,by\,A\&K$

- $8.1\,A\&K$  may treat a booking as cancelled and levy cancellation charges if the Customer does not pay the balance of the Travel Arrangements price at 90 days prior to the Departure Date.
- 8.2 Force Majeure A&K may, at its sole and absolute discretion, where circumstances outside of its control affect the provision of Travel Arrangements such as flood, fire, act of God, war or threat of war, physical unrest, riots, civil disturbances, terrorist activities (threatened or actual), strikes, port or airport closures, technical problems with transport, alteration or cancellation of scheduled travel services cancel scheduled Travel Arrangements at any time. At its sole and absolute discretion, A&K may/will:
- a) offer the Customer alternative Travel Arrangements or Products of comparable standard as may be appropriate in the circumstances; or
- b) if alternative Travel Arrangements or Products are not offered by A&K, A&K will make a prompt proportional (taking into account the extent of the Travel Arrangements that have been provided or arranged) refund of monies paid by the Customer.
- $8.3\,A\&K$  may charge a reasonable fee to cover the administration costs associated with providing alternative Travel Arrangements or Products.
- 8.4 A&K reserves the right to modify programme itineraries, including arranged sightseeing, and substitute accommodations, including vessels and trains, at any time due to unforeseen circumstances or circumstances beyond A&K's control. Every effort will be made to operate itineraries as planned, but alterations may occur after the final documents have been provided to the Customer.
- 8.5 Material Alteration if a Material Alteration becomes necessary within 90 days of the Departure Date for any reason other than the circumstances described in clause 8.2 A&K will endeavour to offer comparable Products or a full refund of all monies paid by the Customer.

#### 9. Obligations and Liability

- 9.1 Booking Agent A&K acts as a booking agent for the Suppliers of Products and accepts no liability for any injury, loss, damage, accident, delay or irregularity that may arise to any Customer or third party resulting from the Customer's or third party's use of the Products, unless recoverable from A&K on the failure of a statutory guarantee under the ACL. A&K makes reasonable enquiries to determine that Suppliers provide appropriate Products, but A&K is not responsible for the Products or their standard.
- 9.2 Except as the Conditions specifically state, the Agreement does not include by implication any other term, condition or warranty in respect of the quality, merchantability, acceptability, fitness for purpose, condition, description, specification or performance of the Travel Arrangements or Services or any contractual remedy for their failure.
- $9.3\,Nothing$  in these Terms restricts, limits or modifies the Customer's rights or remedies as a consumer against A&K for failure of a statutory guarantee under the ACL.
- $9.4\,Loss$  A&K is not liable for and accepts no responsibility for any direct or indirect loss, financial loss, consequential loss, loss of enjoyment, pain and suffering, damage, injury, accident delay or irregularity occasioned to the Customer, other than if the Customer is a consumer, then to the extent the loss was reasonably foreseeable.

- 9.5 Nothing in the Conditions is to be interpreted as excluding, restricting or modifying the application of any relevant State or Federal legislation which cannot be excluded, restricted or modified.
- 9.6 Passport and Visa Requirements it is the Customer's responsibility to ensure that the Customer has a valid passport, visas and permits which meet the immigration and governmental requirements of the country of travel. The Customer may be refused boarding or disembarked from a plane, vessel or train without liability for refund, payment, compensation, or credit of any kind if the Customer does not have proper documentation, and the Customer will be subject to any fine or other costs incurred by A&K which result from improper documentation or noncompliance with applicable regulations.
- 9.7 The Customer agrees and acknowledges that A&K will not be liable for any loss or damage incurred by the Customer due to the Customer's failure to obtain any valid passports, visas, permits or any other governmental requirements of the countries of transit or travel.
- $9.8\,\text{Medical Conditions}-\text{Some active elements have been incorporated into some itineraries.} \, To enjoy the trips as intended, a minimum level of itiness is required. The Customer must notify <math>A\&K$  of any pre-existing medical conditions that might reasonably be expected to affect the Travel Arrangements. The Customer agrees and acknowledges that A&K will not be liable for any loss or damage incurred by the Customer as a result of any pre-existing medical condition or health issue of the Customer that may preclude, delay, affect or interfere with the Travel Arrangements.
- 9.9 Health Issues It is the Customer's sole responsibility to:
- a) obtain any vaccinations or take any other health precautions applicable to the country of travel:
- b) take all steps reasonably necessary (including, without limitation, the consultation of appropriate medical professionals) to identify whether they have any pre-existing medical conditions or health issues (whether known or unknown) that may preclude, delay, affect or interfere with the Travel Arrangements; and
- c) notify A&K if the Customer has any pre-existing medical conditions or health issues that may preclude, delay, affect or interfere with the Travel Arrangements.
- 9.10 The Customer agrees and acknowledges that A&K may decline any booking request where, in its reasonable opinion, the Customer has a pre-existing medical condition or health issue that may affect or interfere with the pace of the Travel Arrangements or the enjoyment of other participants.
- $9.11\, \text{The Customer agrees}$  and acknowledges that A&K may remove from any trip, at the Customer's own expense, anyone, who, in A&K's reasonable opinion, has a physical condition or has engaged or is engaging in any conduct which may negatively impact the enjoyment of the other participants or otherwise disrupts the tour.
- 9.12 The Customer acknowledges and accepts that different places, countries, facilities and tour operators may have lower standards of safety, labeling, warnings and precautions. The Customer is responsible for maintaining personal diligence as safety notwithstanding the level of standards. A&K is not liable for any loss, damage, injury or death that could be avoided if the Australian standards were to apoly.
- 9.13 While A&K makes efforts to audit our suppliers and hoteliers in Iran it is not possible to enforce standards of health and safety that would be expected in Australia. Local regulations can be ad hoc and are not rigorously enforced. When considering a holiday to Iran, you must make a personal assessment on the health and safety risks you are likely to incur.
- 9.14 A&K strongly recommends that the Customer insure themselves against loss of deposit, cancellation charges, medical expenses and loss of personal possessions, and any other foreseeable loss or expense.

#### 10. Notice

- 10.1 A notice by the Customer must be in writing, and may be delivered by hand, sent by prepaid mail, sent by facsimile or sent by electronic means such as e-mail to the address or number specified.
- $10.2\,$  A notice is treated as given to A&K, when
- a) if hand delivered, when delivered;
- b) if sent by prepaid mail, when received or within  $48\ \text{hours}$  after posting, whichever is the sooner,
- c) if sent by email or facsimile, on confirmation of successful transmission

## 11. Governing Law

- $11.1\, These\ Conditions\ are\ governed\ by\ and\ are\ to\ be\ construed\ in\ accordance\ with\ the\ laws\ of\ the\ State\ of\ Victoria\ and\ Australia.$
- 11.2 Each party irrevocably and unconditionally submits to the exclusive jurisdiction of the Courts and Tribunal of Victoria and Courts entitled to hear appeals from those Courts and Tribunals.

## 12. Privacy Information

A&K's Privacy Policy is available at www. abercrombiekent.com.au/legal or by request to A&K by phoning +613 9536 1800.

#### 13. Consent for cross-border disclosures

13.1 By making a booking, the Customer acknowledges and consents that A&K will not, as would otherwise be required, be obliged to take steps to ensure that an overseas recipient of Customer Information complies with the Australian Privacy Principles.

#### 14. Miscellaneous

- 14.1 A&K's failure to enforce any of these Conditions shall not be construed as a waiver of any of A&K's rights.
- 14.2 If any Condition is unenforceable it shall be read down to be enforceable or, if it cannot be read down, the condition shall be severed from the Conditions without affecting the enforceability of the remaining conditions.

## 15. A&K Guaranteed Departures

- 15.1 All journeys are guaranteed to operate with a minimum of two (2) persons unless noted on the itinerary.
- 15.2 Guaranteed departures will operate except only in cases of force majeure, which could include any major world event adversely effecting international travel patterns or other circumstances beyond A&K's control.

## 16. Photography During Travel

- 16.1 A&K reserves the right to take photographs and video during the operation of any Travel Arrangements or part thereof and to use them for promotional purposes during the Travel Arrangements and thereafter.
- 16.2 By booking Travel Arrangements with A&K, Customers agree to allow their images to be used in such photographs and video.
- 16.3 Customers who prefer that their images not be used are asked to identify themselves to their Tour Director at the beginning of their Travel Arrangements.

#### 17. Travel Documents

Travel documents will be issued after final payment has been received. Travel documents may include special conditions including restrictions such as baggage size and weight limits. Travel documents are not transferable. All airline tickets must be issued in the name of the passport holder and some carriers will deny carriage if the name varies and the booking may be cancelled. It is the responsibility of the Customer to collect all travel documents prior to travel.

## 18. Travel Advisories and Warnings

It is the responsibility of the Customer to become informed about the most current travel advisories and warnings by referring to the Australian Government's website at smarttraveller.gov.au or by phone to 1300 555 135.

In the event of an active Travel Warning against travel to the specific destination location(s) of the trip, should the Customer still choose to travel, notwithstanding any travel advisory or warning, the Customer assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

## ONE NAME: ONE UNPARALLELED STANDARD WORLDWIDE

Throughout this brochure, you'll see references to "Abercrombie & Kent" (or simply "A&K"). This is our shorthand for the many independent Abercrombie & Kent companies that work with A&K, to provide its travellers with a consistent worldwide standard of expertise and excellence in travel. Their independence allows our guests to benefit from unique local knowledge and specialised services a variableb only from destination-based operating companies around the globe.

#### 19. Qantas Frequent Flyer Points

For full earning terms and conditions refer to www.abercrombiekent.com.au/qantas-frequent-flyer/abercrombie-kentgantas-frequent-flyer-terms-and-conditions

### TERMS & CONDITIONS AMENDMENTS

A&K reserves the right to correct any errors or omissions in its published materials and to amend these Terms and Conditions at any time as the result of any material changes to legislation or regulation. All amended Terms and Conditions shall automatically be effective upon being posted by A&K to the website www.abercrombiekent.com.au. Accordingly, Customers should check the website www.abercrombiekent.com.au prior to travel in order to ensure they are aware of any changes.

#### Meal Codes

B = Breakfast, L = Lunch, D = Dinner